

SteelCentral ApplInternals

Real-Time Analytics to Improve Application Performance, Optimize User Experience and Measure Business Impact

Application performance equals business performance. Providing high-performing applications 24/7 is critical to ensuring great user experiences, productive employees, and business impact. Applications today are complex, however, and must work in environments that span the cloud, middleware, third-party services and diverse networks. Effectively managing application performance requires broad and deep visibility across all of this.

Take control of application performance with ApplInternals

ApplInternals monitors applications to give you end-to-end performance visibility and provides powerful analytics to help you improve application performance, user experience and business impact.

With ApplInternals, IT operations, support, development, and lines of business can:

- Monitor user experience, applications, infrastructure, and key business transactions from one modern, interactive Web-based dashboard to eliminate blind spots and enable cross-functional collaboration
- Use interactive charts and simple workflows to quickly diagnose problems, measure business impact and make decisions, reducing meantime to resolution
- Query and analyze billions of metrics to discover bugs, draw business insights and proactively improve performance, to help deliver superior user experience

Never miss a performance problem

You're never more than two clicks away from an answer when alerted of a problem.



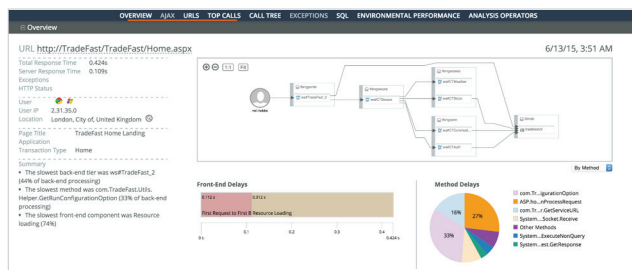
ApplInternals traces every transaction from end-user device or browser, to the application back-end, while capturing second-by-second system metrics in production environments. This gives you multiple perspectives into end user experience, demographics and application performance, along with convenient workflows for root cause analysis and problem discovery.

Unlike other solutions that often sample transactions and roll-up metrics into intervals of 1 minute or more, ApplInternals' second-by-second reporting enables accurate monitoring and alerting.

This level of detail exposes and diagnoses even intermittent problems and eliminates "everything is fine" or false positive scenarios.

Reconstruct and diagnose past incidents

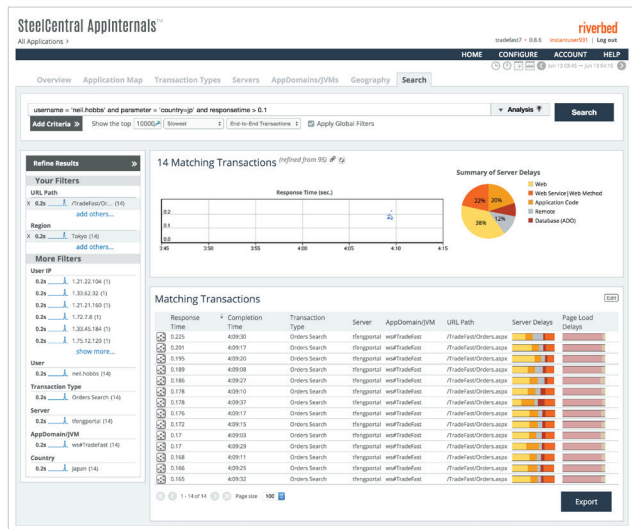
AppInternals stores a record of every transaction along with its associated system metrics and call trees including parameters, URLs, user information and remote calls. As a result, users can reconstruct past incidents in great detail, measure impact and derive actionable insights to eliminate root cause by fixing offending code, SQL, infrastructure or remote calls.



Other solutions only partially store data associated with past transactions. This leads to missing evidence, creates blind spots and fails to find root cause.

Proactively improve performance

Query billions of metrics using big data analytics to discover anomalies and draw business insights.



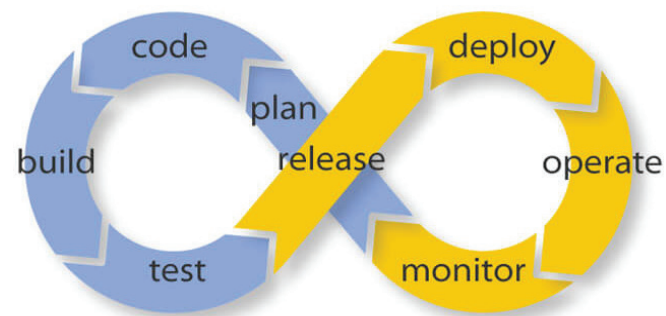
About Riverbed

Riverbed, at more than \$1 billion in annual revenue, is the leader in application performance infrastructure, delivering the most complete platform for the hybrid enterprise to ensure applications perform as expected, data is always available when needed, and performance issues can be proactively detected and resolved before impacting business performance. Riverbed enables hybrid enterprises to transform application performance into a competitive advantage by maximizing employee productivity and leveraging IT to create new forms of operational agility. Riverbed's 26,000+ customers include 97% of the *Fortune* 100 and 98% of the *Forbes* Global 100. Learn more at riverbed.com.

Perform free form analysis using simple “and”, “or” queries assisted by auto-complete to filter down by transaction-type, user, server, method parameter, etc. to discover patterns, quantify business impact, plan for capacity and continuously improve performance. Get proactive; don't limit yourself to preset workflows that encourage firefighting after slowdowns have struck.

Collaborate across the application lifecycle

Measure impact and share performance insights and diagnostics across development, QA and production.



Detailed diagnostics help development and support teams fix problems without having to reproduce them, resulting in faster time to resolution.

Extend visibility into the network

Integrate with SteelCentral AppResponse to understand the network's impact on user experience, or to analyze packets. Leverage SteelCentral Portal to get unmatched visibility across your entire IT portfolio.

Get started in minutes

Set up on and off the cloud, and use AppInternals in minutes. Wizards help you discover and instrument applications for monitoring. No special skills necessary!

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